

Communication Skills

- Listen
- Observe
- Speak
- Question
- Analyze
- Evaluate



Problem Solving Skills

- Identify the problem
- Circle up (brainstorm solutions)
- Choose best solution
- Try the solution
- Did it work?
- Try again if it didn't 😊

Listening Skills

- Maintain eye contact
- Pay Attention!
- Focus on content, not delivery
- Avoid distractions
- Ask questions